AGO2GO - Login using an iPhone or iPad

To set up a new **AGO2GO** connection on an **iPhone** or **iPad**:

- **Download** and **Launch** the **Citrix Receiver** app from the **App Store**.
- **Choose** the **Add Account** button.

- In the **New Account** window, choose **Help** from the **bottom left corner**.
- Choose the **Manual setup** button.

- Enter **https://atg.cag.wa.gov** for "Address"
- Enter **AGO2GO** for "Description"
- Select **Web Interface**
- Click **Save** button

- From **Citrix Receiver**, select the **AGO2GO network**, which will open the **Citrix Welcome** login page.
- *From this point forward, the experience should be the same as AGO2GO login on a computer.*
  - **Citrix Welcome** window **login** using your **ATGusername100 user name** and **PIN+FOB numbers** (no spaces) **password**.
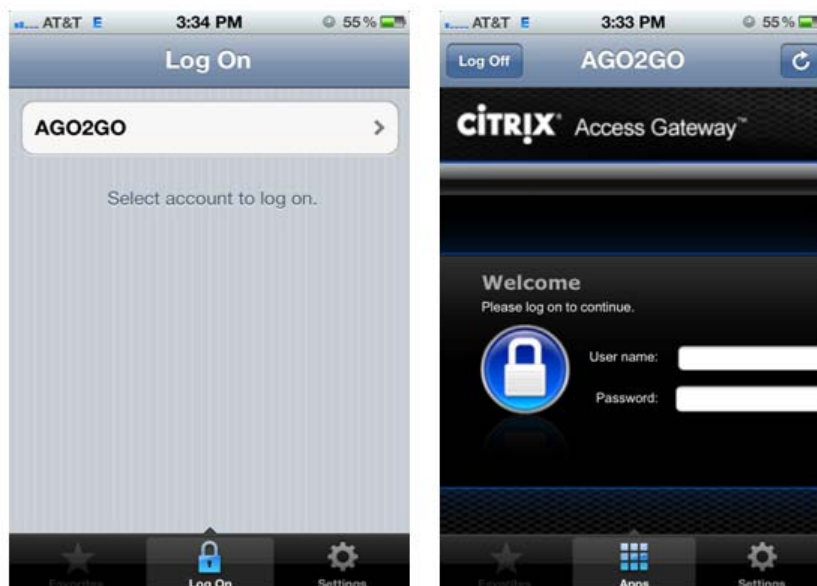
If you are prompted about an "E**ndpoint analysis plugin**", you can choose to **skip** this step.
  - From the **AGO2GO** window **login** using your **AGO Network user name** and **password** (the same as on your PC at work).

Note: RSA (who supplies our fobs) had a security incident, and as a result they are **requiring** everyone to **upgrade** their **PIN** length to a **minimum of 5 characters**.

After logging in with the old PIN+FOB, you should be prompted to enter a new PIN, then prompted again to verify it. Then login should be as normal, but with the new PIN.

Here are a few "extras" that might enhance your experience:

You can connect a Bluetooth Keyboard to your iPad to reclaim screen space from the virtual keyboard, and to speed up typing.

If you have Video Output cables for your iPad, you can connect an external display. You will need to go to "Settings" (the gear icon) then "Display Options" and flip "External Display" to "ON"

You can use an iPhone/iPod as an external touchpad:
Download Citrix Receiver for iPhone
Make sure both devices are on the same Wifi
On the iPhone/iPod, launch Citrix Receiver and select the button that looks like a mouse cursor
On the iPad, connect to AGO2GO and launch a program through Citrix. Tap the slide-out "drawer" at the top of the screen and choose "Pair"
(You must already be running a program through citrix to access this menu)
Accept the pairing request on the iPhone/iPod. The entire surface of the iPhone/iPod will now control a cursor on the ipad.

The app works just fine without any of these enhancement. The external keyboard is the most useful: not only does it improve speed and accuracy, but it removes virtual keyboard, allowing more space for Citrix.

-justinb